



Modern Slavery Act Statement

August 2024

This statement has been produced and published in accordance with the Modern Slavery Act 2015 and sets out the steps taken by The Original Factory Shop to date to prevent modern slavery and human trafficking in its business and supply chain. This statement shows the period of 2022/23 for the financial year ending March 2024.

INTRODUCTION:

Established in 1969, The Original Factory Shop is the original off-price retailer, bringing the UK a wide range of fantastic products and quality brands at discount prices located in small market towns.

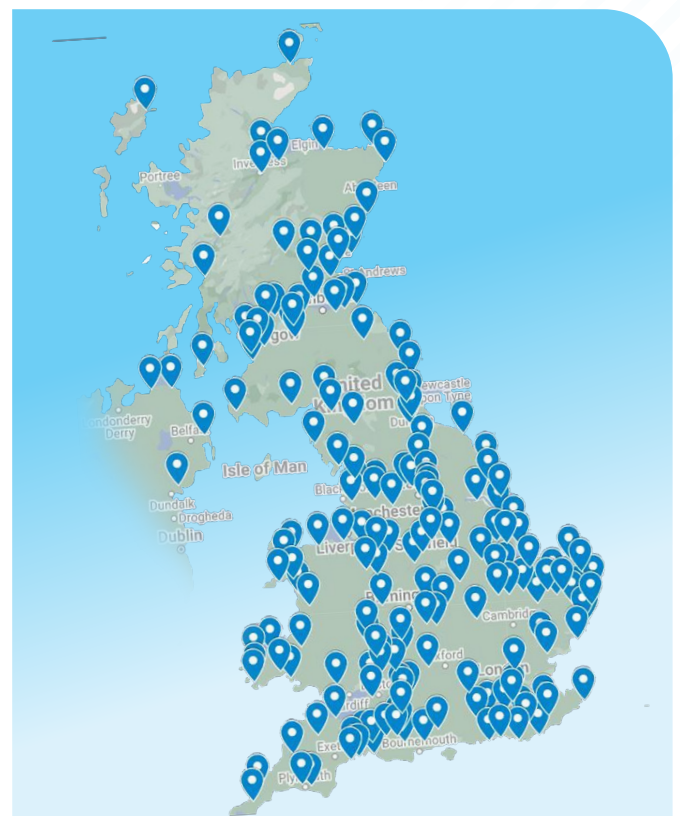
With 183 stores nationwide, we bring our customers big brands up to 70% off across multiple departments including fashion, beauty, home & more. We are proud to be part of local communities and with our unique proposition and outstanding customer service; we are constantly providing our customers with more than they bargained for.

Owned by private equity company Duke Street, we operate from our support centre and distribution centre in Burnley, Lancashire, employing over 2,000 people, and have an annual turnover in excess of £150 million.

OUR SUPPLY CHAIN:

At The Original Factory Shop we manufacture products to supply a wide range of our Own Branded products across Clothing, Footwear, Home and Seasonal from across 12 different countries worldwide.

We also supply a wide range of branded goods within our Clothing, Footwear, Beauty, Home and Electrical ranges sourced from branded suppliers. Overall, we have around 300 suppliers who enable us to offer the product breadth our customers expect.



- ✓ **187 STORES ACROSS THE UK**
- ✓ **BURNLEY HUB & DISTRIBUTION CENTRE**
- ✓ **1900+ COLLEAGUES**

** Above figures correct as at August 2024*

We're here for you



**the
original
factory
shop**

DUE DILIGENCE / ETHICAL POLICIES:

At The Original Factory Shop we are committed to ensuring that our goods are sourced and manufactured ethically and continue to build awareness & drive positive change in our business and supply chains. We have policies in place that underpin our buying processes and are communicated to and are signed by all of our suppliers. These policies outline our belief in striving to create an open and honest working environment.

All suppliers are required to comply with our Ethical Trading policy and Ethical Trading Code.

We are committed to taking the necessary steps to continually improve. Our key focus remains on Far Eastern clothing suppliers and factories based on the level of risk to the business due to geographies of the manufacturing base.

In order to ensure that our colleagues are operating in a fair and trusted environment, we have policies in place that are readily available for review and are regularly checked by HR to ensure adherence:

- Anti bribery policy
- Bullying & Harassment policy
- Equality & Diversity policy
- Whistleblowing policy

STEPS TAKEN TO ASSESS AND MANAGE RISK:

- Ethical policy in place to outline our requirements to all vendors, suppliers and factories.
- All suppliers are given a copy of the Ethical Trading Policy and must sign and return it prior to business being placed.
- Internal policies are in place to ensure our colleagues can operate in a safe environment.
- Ethical and Process audit paperwork in place which clearly outline our requirements.

CONTINUAL IMPROVEMENT:

At The Original Factory Shop we are committed to continual improvement in all that we do. Our supplier management plans enable us to manage our supply base effectively and appropriately to ensure that we have the right suppliers for our business that supply exciting products for our customers, sourced and manufactured within ethically sound environments. We look forward to strengthening our relationship with key suppliers / factories ensuring our strategies are aligned.

This statement has been reviewed and approved by The Original Factory Shop board and will be reviewed and updated annually.

Ian Williams
CEO

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